



About DPD Ireland

DPD Ireland leads the field in next day parcel delivery throughout Ireland, with 38 regionally based depots and a 66,000 ft central sorting Hub in Athlone, Co Westmeath. DPD Ireland also offers a range of quality services to Great Britain, Europe and Internationally.

DPD Ireland customers enjoy award winning service and a customer-focused approach that is reliable, speedy and professional. DPD Ireland delivers to both business and private addresses, serving all urban and rural areas, a truly nationwide service.

The Requirement

In late 2006 express parcel delivery company DPD Ireland approached VisionID about introducing a new high-performance mobile computer and scanner system for its 66,000 sq ft central distribution hub and warehouse facility located in Athlone, Co. Westmeath.

The objective was to optimise the use of warehouse operators in extreme environments and link into their existing wireless network.

The Solution

As authorised Symbol (Motorola) partners VisionID were quick to respond with the WT4000 which is designed for warehouse and distribution customers that require hands-free operation. Worn on either the wrist or the hip, Symbol's WT4000 series of wearable mobile computers allow users to move freely and scan data, access business-critical information, and accurately perform data entry in real-time.

For maximum flexibility, Symbol's new wearable mobile computer also offers headset support for voice picking. Worn on the hip or wrist, the device brings an IP-54 sealing rating and can survive drops to concrete from as high as 4-feet (1.2-meter). The device itself runs WinCE 5.0 Pro on a 520MHz Intel XScale PXA270 processor and packs-in 802.11a/b/g Wi-Fi, Bluetooth 1.2, and 2.8-inch QVGA display with backlight. Fortunately, it weighs a relatively light 11.2-ounces (320.3-grams) with battery to keep fatigue to a minimum.



The Outcome

With on-line parcel Track and Trace, their unique Customer Despatch System (CDS) and a range of technology-driven products, peace of mind is an absolute necessity for all DPD clients. The integration of the Symbol WT4000 ensures DPD stay on top with the most up to date technology available and ensures prompt, accurate data and picking information to all warehouse and dispatch personnel.

